



Quarantine Response Hotline

We know quarantine brings a myriad of challenges. As your student begins their quarantine period, we want to provide as much support as possible.

Your student now has access to a Quarantine Response Hotline through ENGAGE New Mexico. This service helps students who are missing in-person school due to the COVID-19 pandemic and provides them with technical support and homework help during their time away from school — when they need it, as often as they need it.

How does it work?

Simply call **800.805.1192 (7:00 a.m. - 8:00 p.m., Monday - Friday)** to get connected to an Academic Success Coach. If you need more in-depth assistance, they will provide a video chat link.

Who is it for?

This new ENGAGE New Mexico service is for students who have been exposed to COVID-19 and are at home under quarantine and students who have tested positive for the virus and are at home isolating.

What is the cost?

As part of ENGAGE New Mexico, the Quarantine Response Hotline is **completely free!**

About ENGAGE New Mexico

The New Mexico Public Education Department has partnered with Graduation Alliance to provide your student with an extra layer of support to boost school engagement and academic success during the school year.

If you choose to participate in the full ENGAGE program, your student will be assigned an Academic Success Coach who will answer questions, connect them with resources, and develop a plan to help them stay on track and engaged with their schooling.

For more information about ENGAGE New Mexico, visit **ParentsNM.GraduationAlliance.com**.

"I couldn't ask for better dedication and support for my daughter. Our Academic Success Coach is a blessing and has incredible energy. I love how she got my daughter out of her shell and talking more (and finding her voice to speak up more). Thanks to our coach and this program, my daughter loves school and learning again. This program is the best thing that could ever happen for my daughter and me!" ~ ENGAGE Parent