



WORKING IN PARTNERSHIP

## **About ENGAGE South Carolina Content**

*Can be used for staff newsletters, memos, websites, etc.*

---

### **ENGAGE South Carolina – Attendance Recovery Program**

The ENGAGE South Carolina program harnesses Graduation Alliance's technology-enabled infrastructure coupled with robust human support to address the academic performance, academic resource, and social emotional needs of students and families with the goal of stabilizing and improving academic engagement and achievement. ENGAGE programs have been implemented in five states with more than 40,000 students participating in coaching in 2020-21 alone.

Graduation Alliance's outreach and on-going support teams work alongside the current efforts of the state and districts to provide additional support for engagement and achievement in urban, suburban, and rural settings alike.

#### **About the Program**

##### ***Outreach***

Outreach Counselors use contact information from the school districts to reach out to students and families by phone, text, social media, digital marketing, and traditional mail to find and engage students who are disengaged, chronically absent, or academically at-risk.

The outreach team uses the latest in data science, market intelligence, and differentiated multi-modal outreach strategies to locate students, identify their current educational status, and provide updated data back to the state and district. Once they are "engaged" by an Outreach Counselor, students are triaged into an intervention support level and assigned an Academic Success Coach for differentiated support based on their needs.

##### ***On-Going Support***

The on-going support provided by Academic Success Coaches will vary by the intervention support level and needs of the student, but could range from daily outreach to periodic check-ins with students and parents.

This support is aimed at breaking down barriers to engagement and academic success. These barriers can be anything from academic achievement, navigating and ensuring access to academic resources, and mitigating the social emotional barriers students and families are facing. This model is responsive to changes in student barriers over time.

##### ***Data Collection and Communication***



WORKING IN PARTNERSHIP

We are committed to reducing the administrative burden on districts by providing strong logistical support. We provide templates for the data elements needed and transfer that data through a secure server and securely report aggregate data to the state and student-level data to participating districts on a weekly basis.

### ***Eligible Students***

ENGAGE South Carolina serves students in grades K-12. Eligibility criteria developed by the state includes students who:

- have not engaged during the 2021-22 school year\*; or
- are chronically absent\*; or
- are academically at risk\*; or
- whose families need additional support to get or stay on track with school.\*

\*these criteria apply to both students participating in remote and in-person education offerings.